



**Procedures and policies for patients with covered benefits for hearing aids:**

- The benefit information given by your insurance will be used to provide you with an **estimate of your cost** for what you will need to pay for your hearing aids. **A minimum of 50% of the estimated balance will be due at the time of your fitting.**
- Once you have received your hearing aids, Hearing Resource Center will submit the claim to your insurance on your behalf. Once your health plan has processed and paid on the claim, Hearing Resource Center will determine if there are any discrepancies related to your portion based on the estimated quote versus what your insurance paid.
- If your health plan denies payment or the amount paid by your insurance is less than originally estimated, Hearing Resource Center will bill you for the difference in the amounts. The remaining balance can be paid in full at that time or payments can be made over the next 12-months with no interest.
- Hearing Resource Center will refund you for any overpayment within 30 days of determining the overpayment.

***By signing below you agree to authorize the payment of any benefits specific to hearing aids to Hearing Resource Center. If for any reason the insurance company denies payment or pays less than the estimated benefit amount for product and services rendered, you accept full responsibility for any balance due.***

Patient: \_\_\_\_\_

(Print name)

\_\_\_\_\_  
(Signature)

Date: \_\_\_\_\_